

# OMICRON Privacy Statement

Your privacy is important to us. So is the active sharing of expert knowledge and OMICRON news with You. We make such information available through our various communication channels such as:

- OMICRON Websites (www.omicronenergy.com, www.omicron.jobs)
- OMICRON Customer Portal (my.OMICRONenergy.com) and User Forum
- OMICRON newsletters and mailings
- Social media platforms like YouTube, Facebook and LinkedIn

We have created this statement in order to give You full transparency on the use of Your data as well as the forms and means of communication used by OMICRON.

## OMICRON Website

### a) Data processed without Your immediate awareness

Cookies help us to understand Your use of our website and thereby enable us to further improve and adapt our online offerings to Your needs and preferences. You can block the use of cookies any time by adjusting the settings in Your internet browser. Please be aware that You may not be able to take full advantage of the functions and comfort of our website when cookies are disabled.

At OMICRON cookies are analysed with Google Analytics (a web analysis service of Google Inc., henceforth “Google”) and Piwik (an open-source software for statistical analysis of user requests). The information contained in the cookie about Your use of the website (including Your IP address) is transmitted to and consequently stored at either a Google server in the USA or a Piwik server in Germany. Google will in no case connect Your IP address to other data saved by Google. Piwik and Google anonymizes Your IP address immediately after processing and before storage.

You can prohibit the saving and collection of data via Google Analytics with a plugin for your browser ([here](#)) or opt-out from being tracked by Piwik ([here](#)).

A list of all cookies used by the OMICRON Website is provided below:

Cookie Provider	Type of Cookie*	Retention Period	Further Information
Google Analytics	Third Party	max. 2 years	Web analytics (anonymous usage statistics), used to distinguish users
Piwik	First Party	max. 2 years	Web analytics (anonymous usage statistics), used to distinguish users
TYPO3	First Party	End of session, max. 12 hours	Used for Customer Portal login and personalized content
vBulletin	First Party	End of session, max. 1 year	Used for OMICRON User Forum in the Customer Portal
Rexx	First Party	max. 1 year	Used for job application platform in the careers section
Baidu**	Third Party	End of session, max. 1 year	Web analytics (anonymous usage statistics), used to distinguish users

\*Third Party cookies are created by a website differing from the website visited. First party cookies are created by the website visited.

\*\*Only used in the Chinese version of the OMICRON Website.

We inform You about the usage of Google Remarketing, a service used for online advertising purposes.

## **b) Content consciously provided by You**

OMICRON highly appreciates Your active contributions and involvement as part of the OMICRON community. We trust that You will not use any platform offered by OMICRON to post or store any content (incl. text, software, music, sound, photographs, graphics, video or messages) that is (i) violent, obscene, insulting or aggressive, (ii) violates OMICRON's or third party intellectual property or copyrights, (iii) is otherwise unlawful or gives rise to legal action against You, OMICRON or a third party. OMICRON will delete any such content immediately upon detection, either as a result of a routine check or a complaint from other users. This right is in addition to any other remedies which may be available to OMICRON by law.

## **c) Customer Portal my.OMICRONenergy.com**

As a mean for active interaction and knowledge exchange, we offer all our customers access to our Customer Portal. In order to be able to enjoy this service, You need to provide certain data (name, salutation, name of organization and address, e-mail address and phone number). Further data (including job title, management level and department, interests in products, applications and event locations) are not required and may be provided voluntarily. OMICRON synchronizes the data entered by You with data already saved in our customer database in relation to past interactions with You or Your organization in order to update or correct our data pool.

Stored data may only be forwarded to our sales partners or subsidiaries (a complete list is available [here](#)) to provide personalized information about existing and new products, applications or other services as well as training and other events in the form of direct mailings or newsletters for which You have subscribed or otherwise consented to.

Your right to access the Customer Portal is linked to the possession of OMICRON products or applications. In case of re-selling the OMICRON product/application or in case You leave the organization owning the OMICRON product/application, You agree to inform us in a timely manner. OMICRON reserves the right to deactivate Your access in case we otherwise become aware of these or similar events indicating that access to the Customer Portal is no longer needed or used for application purposes.

## **OMICRON Newsletters**

OMICRON Newsletters are only sent to registered subscribers. Newsletters contain information about us, our products, applications and services as well as training offerings and other events. You are able to customize and manage Your subscriptions directly in the Customer Portal ("subscribe" and "unsubscribe") or simply by contacting us under the details given below.

## **Hyperlinks**

Content provided via the various communication channels may include hyperlinks to other websites. We have no active control over those linked websites and therefore disclaim any responsibility for the contents contained therein. In case we become aware of any unlawful content on any linked websites, we will remove such hyperlinks without undue delay.

## **Copyright**

OMICRON reserves any and all rights to the texts, pictures, graphics, animations, videos and other material provided by OMICRON via the various communication channels. No such content shall be copied for commercial purposes, distributed or otherwise made available to third parties without the prior explicit consent of OMICRON. OMICRON further reserves the right to modify, delete or exchange any content without prior notice and without assuming any liability for any consequences resulting from such changes.

## **Data Security**

OMICRON makes all commercially reasonable efforts to protect collected data against loss and unauthorized access. To this end, OMICRON employs state of the art information security techniques and measures. Access to customer information is limited to those OMICRON employees who have a legitimate business need to know the information. Our Website and its supporting systems use SSL (secure socket layer), and access control procedures to appropriately protect information from unauthorized access.

## **Limitation of Liability**

The information provided via the various communication channels is provided “as is” and without warranties of any kind either express or implied. To the fullest extent permissible pursuant to the applicable law, we disclaim all warranties, express or implied, including, but not limited to, implied warranties of merchantability and fitness for a particular purpose, as well as any representations in regard to correctness, accuracy, reliability of the information provided. We do not warrant that the functionalities will operate uninterrupted or error-free, that all defects can be corrected immediately, or that the OMICRON Website or its hosting server are free from viruses or other harmful components.

Under no circumstances can OMICRON be held liable for any indirect, special or consequential damages (including loss of profit or revenue, reputational damage, loss of creditworthiness) that result from the display, the use of, or the inability to use the information or functionalities provided via the various communication channels, even if we or an authorized representative have been advised of the possibility of such damages.

## **Contact us**

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